

TERMS & CONDITIONS

1. For confirmation of booking kindly ensure that one of the following procedures are followed:
 1. 1.1. Full amount and return signed confirmation letter.
 2. 1.2. Full credit card details to be sent to us (card nr, expiry date, cvv nr). No money will be deducted until guests arrive at guesthouse.
 3. 1.3. FAX NR: +27 (0) 86 667 7708
2. All rates quoted in South African Rands (ZAR) and include 14% VAT.
3. Cancellation Policy – Any cancellation before 7 days of arrival will incur a 10% handling fee
 1. Any cancellation received within 7 day/s prior to arrival will incur the 1st nights charge.
 2. Any cancellation received within 3 day/s prior to arrival will incur full period charge.
 3. Failure to arrive at the guesthouse will be treated as a No Show and no refund will be given
 4. **Pre-approved: Applicable to Corporate Contract holders
4. Arrival from 14h00 and departures by 10h00. Early arrival will bear an additional charge of R825.00 per person. Late checkout will incur a fee of R450.00
5. Late evening arrivals (after 22h00) will be charged R350. Please arrange in advance.
6. Please note this is a non-smoking establishment.
7. Keys, remotes and access cards remain the property of the guesthouse and will be charged for if lost.
8. Transfer from the airport needs to be arranged prior to arrival - please confirm this before arrival. This is an optional, additional charge.
9. An early departure fee of 50% of the daily rate will be charged.